# Confessions of a teaching fellow

### Susie St Louis Emergency Medicine Registrar

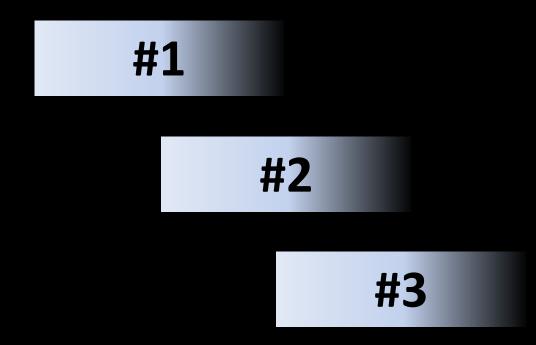


•Otto von Bismarck remarked that 'A fool learns from his own mistakes, yet a wise man learns from the mistakes of others'

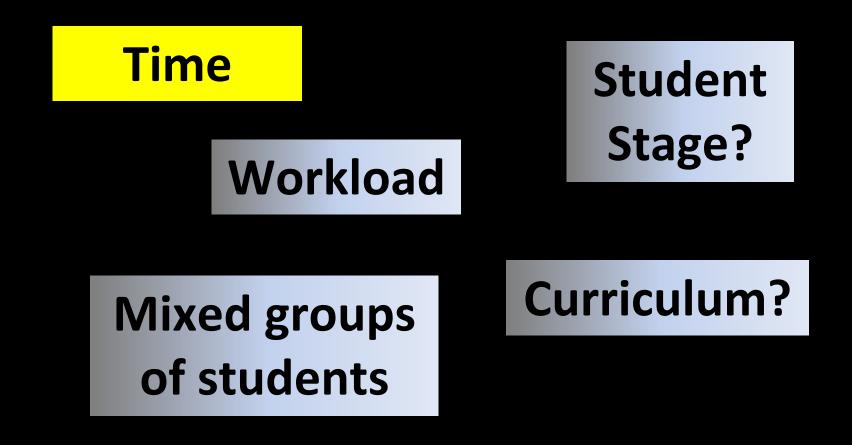
### What?

- Consider challenges when teaching in the clinical environment
- Share some of my mistakes
- Some practical suggestions to improve your teaching

# What challenges do you face when delivering teaching?



# What challenges do you face when delivering teaching?





### BEFORE DURING AFTER

# What steps can we take to maximise the efficiency of our teaching?

#### Four Steps to Maximising Teaching Efficiency

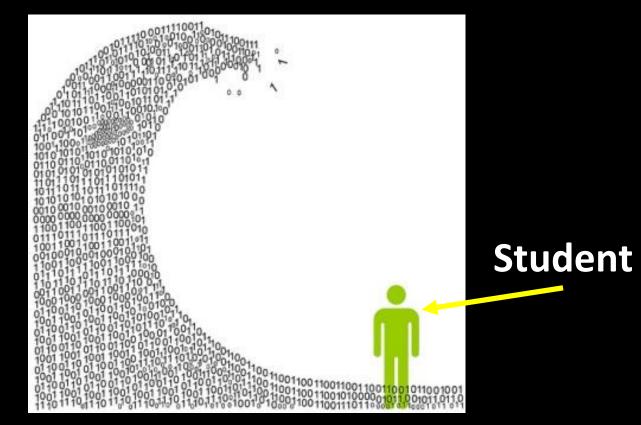




#### "Thinking aloud"

# **Confessions of a Teaching Fellow Failure to Appreciate 'Information Overload'**

History, examination, charts, medications, team interactions, communication skills, curriculum outcomes, log book, "could it be on the exam?"



# Priming

- General to the environment
  - Orientate and familiarise
  - Ask the learner to identify a couple of specific learning objectives
- Specific to the case
  - "Watch me doing X and lets discuss it after"
  - "With that presenting complaint I'm worried about condition Y; I want you to look for the clues in the history and examination"
- Multiple students?
  - Assign roles

# **ROLE-MODELLING**

## **Role-Modelling**

- This happens whether you:
  - Are aware of it or not
  - Like it or not
  - Are a positive or a negative role model!
- It is **hugely** powerful...

— ...so try and tap into it

## **Role-Modelling: Examples**

- Challenging communication
  - Breaking bad news
  - Confrontation
- Multi-disciplinary team working
  - Acknowledging expertise, e.g.
    - Nurse Specialists
- 'Reflection in action'

# **MICRO-TEACHING**

# Confessions of a Teaching Fellow The Guessing Game ™

- e.g. "So what one thing did the patient say that worries me?"
  - "Guess what's in my head"...
  - "It's good but it's not right"...
  - Frustration builds for both...
  - Descends into a mini-lecture...

## **Micro-teaching**

- Revisit the topic area you primed
- Employ the one minute preceptor <u>http://goo.gl/jKNzLM</u> [case sensitive]

GET A COMMITTMENT	<ul> <li>Ask: "What do you think is going on [with the patient]?"</li> <li>Provides assessment of student's knowledge/skill, teaches interpretation of data</li> </ul>
PROBE FOR SUPPORTING EVIDENCE	<ul> <li>Ask: "What led you to this conclusion?" or "What else did you consider?"</li> <li>Reveals student's thought process and identifies knowledge gaps</li> </ul>
TEACH GENERAL RULES	•Say: "When you see this, always consider" •Offers 'pearls' which can be remembered
REINFORCE WHAT WAS DONE RIGHT	•Say: "You did an excellent job of" •Offer positive reinforcement
CORRECT MISTAKES	<ul> <li>Say: "Next time, try to consider this"</li> <li>Comment on omissions and misunderstandings to correct errors in judgment or action.</li> </ul>

- "Take home" message NOT "Give home" message
- The dreaded "question I can't answer"...

# Confessions of a Teaching Fellow The Cop Out ™

- "Why don't you look that up for next time?"
  - Will there definitely be a next time?
  - 'Pavlovian Students'

[Ask a question  $\rightarrow$  get more work  $\rightarrow$  don't ask any more questions]

#### The Fob Off ™

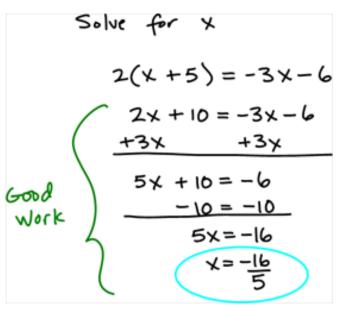
- "That's not really relevant in clinical practice"
  - Missed opportunity for positive rolemodelling

# **THINKING ALOUD**

#### Making the implicit, explicit

## **Thinking Aloud**

- Showing your working
  - "I'm doing X because of Y"
  - "Because of A I'm worried about B"
- 'Reflection in action'
  - "Talking to confused patients can be tricky. Did you see how speaking to a relative gave me vital collateral information?"



# TAKE HOME MESSAGES

# Summing Up

- Time is commonly a barrier to teaching delivery in the workplace
- 4 top tips for improving the efficiency of your teaching:
  - Priming
  - Role-modelling
  - Micro-teaching
  - Thinking Aloud

## **Some Further Reading**

 Ramani, S. Twelve Tips to Improve Bedside Teaching. Medical Teacher. 2003

-<u>http://goo.gl/AO4dOq</u>

 Rencic, J. Resident as Teacher: Tips to Improve Teaching During New Patient Admissions. Seminars in Med Practice. 2009

-<u>http://goo.gl/By7PyY</u>

• Fisher, J. Smith, S. Confessions of a clinical teaching fellow. Clinical teacher. Volume 13. Issue 2. April 2016.



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